

### M.O.E. Policy Manual

NO. RESOLUTION OF WELL WATER QUALITY PROBLEMS POLICY: TITLE RESULTING FROM WINTER ROAD MAINTENANCE 15-04-01 **Legislative Authority** the Environmental Protection Act, Section 16 Statement of Principles This policy summarizes cost-sharing arrangements for situations where restoration of groundwater supplies are required as a result of winter road maintenance by a road authority. It provides guidance to Ministry of the Environment (MOE) field staff, road maintenance authorities and the public in the interpretation, implementation and application of this arrangement. The objective of this policy is to provide a Objective Of Policy cost-sharing arrangement between MOE and a road authority to reimburse homeowners in situations where restoration of homeowners' ground-water supplies is warranted as a result of the effects of winter road maintenance. Director, Water Resources Branch Point of Contact **Effective Date** 

MOF 1428

June 15, 1984

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### 2. Funding Arrangements

### 2.1 Eligibility

Any well supply requiring restoration as a result of winter road maintenance by a road authority will be eligible for 100% of the allowable costs in those cases where a road authority agrees to participate and for 75% where a road authority refuses to participate.

#### 2.2 Payments

MOE will reimburse the affected homeowner for 75% of the allowable costs, either directly or through a cooperating road authority.

# 3. Policy Implementation for Cases Involving Individuals or Small Groups of Homeowners (5 homes and less)

### 3.1 Handling of Complaints

The appropriate MOE regional office will examine and investigate the complaint and prepare a report outlining the conclusions, alternative courses of action and recommendations. Once a complaint is accepted by MOE, the cooperating road authority or the MOE regional office will take action through the homeowner affected to restore the water supply according to the report recommendations, and will receive invoices for review and subsequent reimbursement of the homeowner.

## 4. Policy Implementation for Cases Involving More Than 5 Households

### 4.1 Priority Replacement

Where more than 5 households are involved, the present system under the Private Services Funding Program will apply. However, 25% of the cost, normally paid by the homeowner, may be paid by the road authority. All claims resulting from winter road maintenance will be regarded as a priority under the Program. Consideration of the project by the Management by Results Committee will not be required.

### 4.2 Use of Consultants

Where more than 5 households are involved the use of consultants is advised to identify problems and recommend solutions.